

To our valued patients,

We continue to closely monitor the novel coronavirus (COVID-19) situation as it is changing quickly, and new developments are happening daily. Our most important priority is to make sure that you receive the best care possible.

We are taking significant steps to reduce the chance of transmission of COVID-19 and ensure that our employees and patients are safe. These steps include:

1. All individuals entering our offices are screened for fever and cough, as well as for potential COVID-19 contact risk.
2. Visitors in our offices are not permitted in order to minimize the risk to our patients and employees.
3. All patients will receive masks to wear while in the office waiting and exam room areas.
4. All staff members will wear masks and gloves while in contact with patients in any area.
5. Any individuals who develop fever, cough, or other symptoms of acute illness will be referred be referred to a hospital or other care center designed to screen for COVID-19.
6. The practice offices have been disinfected, and this will be done on a daily and ongoing basis.
7. While more laboratories are starting to test for COVID-19, testing kits are still not easily available. We are working very hard with local laboratories to get all individuals who have possible exposures tested as soon as possible.

Please review the attached handout for additional information about coronavirus and important reminders for staying safe. We are cooperating closely with local and state health officials, the Centers for Disease Control and Prevention, and medical experts, to ensure that we reduce the risk of infection to the greatest degree possible. Our commitment to your safety and well-being remains our first and foremost priority.

Fresenius Physician Solutions staff is always available to address your questions or concerns.

Thank you,



Bill Valle
Chief Executive Officer
Fresenius Medical Officer North America